

Thank you for your order!

We hope you find it to be exactly what you expected – perhaps even better. In keeping with the Xandria Collection guarantees, you may return any product within 60 days for any reason, with the exception of videos. (Please refer to your catalogue which fully explains our return policy.) When making returns, please use the simple-to-follow instructions below to expedite processing.

We suggest you insure your return package and be sure to put your name and return address on the return label.

RETURN AND EXCHANGE INSTRUCTIONS

- Step 1. List your Exchanged or Returned Items in the first section below (lines 1 – 6).
- Step 2. Fill in the Total Value of Returned Merchandise on line 7.
- Step 3. Order Replacement Items or New Sales in the second section below (lines 8 – 10).
- Step 4. Add NEW Postage and Handling Charges on line 11.
- Step 5. Add NEW Immediate Reship Service Charges on line 12.
- Step 6. Fill in Total Cost of New Order on line 13.
- Step 7. If line 7 is larger than line 13, we will credit you the difference.
- Step 8. If line 13 is larger than line 7, subtract line 7 from line 13 to determine the amount you need to send.
- Step 9. Enclose your check (see Step 8) made payable to Lawrence Research Group. Use the convenient return address label below to expedite return shipments.

Return Codes	
(A)	Customer Didn't Want
(B)	Defective Merchandise
(C)	Wrong Item Received

A. LIST EXCHANGED OR RETURNED ITEMS HERE

	QTY.	ITEM #	DESCRIPTION	COLOR	SIZE	EXCHANGE/RETURN (Circle One)	PRICE PAID	RETURN CODE	
(1)						EXCHANGE/RETURN			
(2)						EXCHANGE/RETURN			
(3)						EXCHANGE/RETURN			
(4)						EXCHANGE/RETURN			
(5)						EXCHANGE/RETURN			
(6)						EXCHANGE/RETURN			
(7)	Total Value of Returned Merchandise								(7)

A. ORDER REPLACEMENT ITEMS OR NEW SALES HERE

	QTY.	ITEM #	DESCRIPTION	COLOR	SIZE	PRICE		
(8)							If line (7) above is larger than line (13) below, we will credit you the difference.	
(9)								
(10)								
(11)	ADD NEW Postage and Handling Charges here (see Regular Delivery P&H Chart on order form)							If line (13) is larger than line (7) above, please remit the difference.
(12)	ADD NEW Immediate Reship Service Charge here							
(13)	Total Cost of New Order							(13)